Mobile Broadband Consumer Disclosure Sample

Price/Commercial Terms			
Monthly Data Allowance	1GB	3GB	5GB
Monthly Plan Charge (May not/does not include device)	\$40	\$60	\$80
When you exceed data allowance	\$10 per additional GB		
Other Included Services/Features:	Unlimited domestic voice and text messaging included.		

Additional pricing options, plan and promotions can be found here

Other Charges & Terms

Monthly carrier fees \$1.20 Administrative Charge

\$0.13 Regulatory

Government taxes and fees, and other carrier surcharges may also apply.

One-time fees Up to \$50 Activation Fee

(Based on credit history or other factors a deposit may be required.)

Service contract term None Early termination fee None

Bring your own device Y/N If yes see provider for more details

link to customer agreement

Performance

3G 4G

Typical Speed 500Kbps down/600-900Kpbs up 6-12 Mbps down/3-6 Mbps up

Typical Latency Less than 120ms Less than 50ms

Coverage Map link

Individual experience may vary, see link for more details.

Disclosure if carrier offers specialized services that could impact speed with linkable statement

Network Management

Application-specific

None

network management

practices?

NI - -- -

Subscriber-triggered network management

practices?

None

see <u>detailed disclosure of Network Practices [provide a link to the company's full disclosure of network management practices]</u>

Privacy [provide a link to the company's privacy policy for broadband services]

Mobile Broadband Consumer Disclosure Sample

Complaints/Inquiries [provide a phone number for the company's customer service center

and link to the primary customer service web page]

[provide the phone number and a link for the FCC's complaint center]

Link to FCC site explaining terms used and the Open Internet Order items relevant to consumers

NOTE: service may not be available to all locations

